


The Learning Center – Course Catalog

This document contains a list of current courses. The courses are divided by the categories you can find them in on The Learning Center. You can see the date the catalog was updated in the footer.

A ribbon  icon indicates a course has Continuing Education credits available.

A stopwatch  icon indicates a course with lessons that can be completed in 20 minutes or less.

All Care Settings

A Practical and Effective Outpatient Antibiotic Stewardship Initiative

Learn how to create an antibiotic stewardship program for your organization as Dr. Elizabeth Dennis from Mayo Regional Hospital describes how she created her program.

An Introduction to Dementia and Intellectual/Developmental Disabilities

Learn basic information on dementia and its effect on adults with intellectual and developmental disabilities (I/DD), warning signs and symptoms, and some ideas about how to provide post-diagnostic supports.

AHRQ's Health Literacy: Hidden Barriers and Practical Strategies

This course covers what health literacy is and how it affects patients and practical strategies that can help practices do a better job caring for people with low health literacy.

Building a Comprehensive Measurement Strategy

In less than 10 minutes, providers in all healthcare settings will be introduced to outcome, process, and balance measures and their role in creating a comprehensive quality improvement measurement strategy.

CDC Health Literacy Training

Training in health literacy, plain language, and culture and communication is essential for anyone working in health information and services. The Centers for Disease Control and Prevention (CDC) offers these six online health literacy courses for health professionals.

Education and Accreditation available: CME, CNE, CEU, CECH, ACPE.

CDC Vaccine Administration



This training addresses knowledge gaps in proper vaccine administration. It highlights common mistakes and is designed to train providers to avoid administration errors by applying the “Rights of Medication Administration” to each encounter when vaccines are administered.

Education and Accreditation available: CME, CNE, CEU, CECH, CPE.

Health Care Advocacy



This course, designed for caregivers of adults with intellectual and developmental disabilities, covers the steps of health care advocacy, how to identify the key signs and observations to report and use this observation for appropriate recommendations, and the importance of advocate input towards an accurate diagnosis.

Introduction to Statistics and Epidemiology in Infection Prevention



This ongoing series by Healthcentric Advisors and the Rhode Island Department of Health, provides introductory statistic courses with an emphasis on infection prevention.

Issues Related to Opioid Misuse with the Older Adult Population



This course contains multiple modules covering pain strategies for providers.

Education and Accreditation available: CEU, CPE, Social Work, License Mental Health Counselor.

Journey to a Successful Antibiotic Stewardship Program



This course will teach you how to identify key components to develop and sustain an antibiotic stewardship program, create an antibiotic stewardship team, and reorganize an existing antibiotic stewardship team in an inpatient and outpatient setting.

Medication Reconciliation Module 1: Taking the Best Possible Medication History



Learn to define Medication Reconciliation and the Best Possible Medication History (BPMH), list the elements of a BPMH, and describe the process of acquiring a BPMH.

Education and Accreditation available: CPE.

Medication Reconciliation Module 2: The Complete Process



Learn to identify benefits of Medication Reconciliation, list the steps of the medication reconciliation process, and describe medication reconciliation as an entrustable professional activity.

Education and Accreditation available: CPE.

Medication Reconciliation Module 3: Opportunities for Care Transition Pharmacists

Learn to discuss risks associated with care transitions, identify high risk medications associated with adverse drug events, and describe entrustable professional activities that pharmacists can provide to specialize in care transition.

Education and Accreditation available: CPE.

Pathways to Safer Opioid Use

This training promotes the appropriate, safe, and effective use of opioids to manage chronic pain based on the opioid-related recommendations in the National Action Plan for Adverse Drug Event Prevention (ADE Action Plan).

Education and Accreditation available: CME, CPE.

Preventing Adverse Drug Events: Individualizing Glycemic Targets Using Health Literacy Strategies

This course teaches health care providers how to reduce hypoglycemic adverse drug events (ADEs) in patients with diabetes.

Education and Accreditation available: CME, CNE, CEU, CPE.

Hospitals

AHRQ's Making Informed Consent an Informed Choice

AHRQ has developed two interactive training modules - one for providers and one for health care leaders - that teach clear, comprehensive, engaging communication strategies that hospitals and clinical teams can use to ensure that people understand the benefits, harms, and risks of their alternatives, including the option of not having any treatment.

Nursing Homes

Advance Directives

This brief course highlights the “My Care, My Choice, My Voice” campaign, debunks myths about advance care planning and includes materials to get you started.

Effective Tools to Prevent and Manage Adverse Events

These three lessons are based on the findings of the Office of Inspector General’s report on Adverse Events in Skilled Nursing Facilities. They cover the three main categories of adverse events, 2014 OIG report findings, strategies to decrease the prevalence of adverse events and avoidable hospitalizations related to adverse events.

Getting Started with QAPI

Three lessons that teach background on QAPI to help you determine if your current quality program meets QAPI principles, how to put into action the five QAPI elements, and help get you started in developing your quality charter and framing your performance improvement project(s).

Hand in Hand: A Training Series for Nursing Homes

CMS created this training on caring for residents with dementia and on preventing abuse.

Improving Infection Assessment

Provides long-term care staff with knowledge and skills needed to change their practices, and to drive change in facility-level practices, related to identifying and treating infections in older adults.

Education and Accreditation available: CME, CEU, CPE.

Incontinence

Learn about the low-risk bowel and bladder quality measure, components of a successful toileting program, and accurate documentation and reassessment.

Infection Prevention Training for Nursing Homes: Part 1

Focused on the new regulations related to infection prevention released by CMS and on the key components of a comprehensive nursing home infection prevention program.

Education and Accreditation available: CNE.

Infection Prevention Training for Nursing Homes: Part 2

Focused on surveillance as part of the infection prevention program in long-term care.

Education and Accreditation available: CNE.

Infection Prevention Training for Nursing Homes: Part 3

Focused on standard and transmission-based precautions in the long-term care setting.

Education and Accreditation available: CNE.

Infection Prevention Training for Nursing Homes: Part 4

Focused on employee health as a component of infection prevention in long-term care.

Education and Accreditation available: CNE.

Infection Prevention Training for Nursing Homes: Part 5

Focused on antibiotic stewardship in long-term care.

Education and Accreditation available: CNE.

Infection Prevention Training for Nursing Homes: Part 6

Focused on transmission modes and prevention measures for Multi-Drug Resistant Organisms (MDROs) and Clostridium difficile in long-term care.

Education and Accreditation available: CNE.

Introduction to Peer Coaching

These four lessons cover the role and competencies of an effective peer coach, an introduction to Certification And Survey Provider Enhanced Reports (CASPER) Data Quality Measures, importance of quality improvement in delivering quality care, and information to help support your adult learners.

Mobility: Promoting Physical Activity for People Living in Nursing Homes

This webinar shows examples of mobility strategies that really work. Nursing home residents describe how the addition of mobility activities has impacted their daily life and outcomes of applying the *Plan. Do. Study. Act.* quality improvement method.

NCC Nursing Home Training Sessions

Six-part series providing training tools and resources helpful in your work to implement antibiotic stewardship and prevent C. difficile infections in your residents.

Education and Accreditation available: CNE.

Pain Management

This 3-part course covers the pain quality measures and how a resident triggers the quality measures for pain, key points for pain management, communication and documentation, and non-pharmacological interventions.

Partnering with Hospice Providers

This course focuses on the relationship between hospice providers and nursing centers. We explore what nursing centers should expect from hospice providers both in terms of contracts and documentation as well as patient and staff support. Reviews hospice levels of care, hospice eligibility and care coordination expectations, and barriers to positive hospice relationships.

Reducing Antipsychotic Drug Use

This course has two modules describing the issues surrounding treatment with antipsychotic medications and ways to address them and demonstrating how to use individualized, non-pharmacological approaches to care.

Pharmacies

Pharmacist Opioid Series Part 1

Covers best practices for opioid therapy for chronic pain management, identification of factors contributing to opioid overdoses and adverse effects, and methods to integrate into the workflow that promote safe and effective use of opioids in community pharmacies.

Education and Accreditation available: ACPE CEU.

Pharmacist Opioid Series Part 2

Covers utilizing a patient oriented approach when discussing pain management and opioid use that addresses analgesia, adverse effects, impact on function, adherence, and aberrant behaviors and identifying strategies for opioid weaning and medication disposal.

Education and Accreditation available: ACPE CEUs.

Physician Offices

Opioid Reduction

This course contains multiple modules covering pain strategies for providers.

Education and Accreditation available: CME.

Patient & Family Engagement

The Patient-Centered Primary Care Collaborative has created this two module course to learn the 101 of Patient & Family Engagement and why it is essential to Quality Payment Program success.